

WE'VE FLIPPED THE FLOW IN THE HEIGHTS

Heights Store Modifies Traffic Flow

If you drive through the Heights regularly, you've probably noticed some construction going on around our Heights store, and weirdly now it appears that everyone is going through our service bays backwards!! Though it looks that way, and feels a little backwards for us still, this is because we have flipped the direction that vehicles come through our store to be serviced.

With the new Pizza Ranch coming in to the 4 Seasons shopping center, there are many changes and improvements happening to the area around our store. And to allow a better flow for customers, our team has put in a lot of time during 'off' hours preparing the store to be able to accommodate vehicles coming

changing, including our entrance on our NW corner from Anchor and Main St being eliminated, this flip in direction is designed to offer a better flow of traffic in and out of our store for years to come.

Along with the flip we will be doing some updating and remodeling to our most 'senior' MasterLube store and we are excited to share more info with you in the near future!

A big thanks goes out to our Heights team and Travis Berg for all the extra work being done, to Jones Construction and the city of Billings for working with us through the chaos that comes with construction, and to our loyal customers for navigating through the chaos to have their vehicles serviced at MasterLube.

Anniversaries November



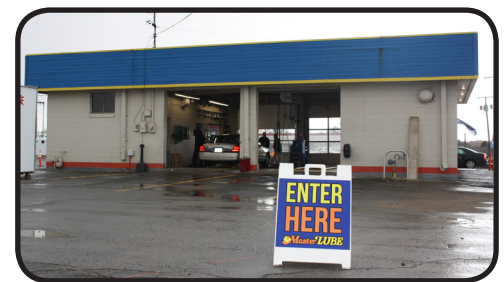
Mike Grande - 1 Year

Human Moments Customers & Staff Share Their Thoughts



From Laurel MasterLube
- "I always appreciate Cassie's pleasant approach, seeing how she treats the other staff, and how very polite, courteous, and FAST the crew is. I definitely come to you for the people."

From Downtown MasterLube
- "Your staff is Awesome! Always friendly & helpful!"



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"TRIBUTE TO CZECHO-SLOVAKIA"

International Musicians Visit Billings for Concerts and Classes

In October, we had the pleasure of hosting Jozef Luptak and Boris Lenko, 2 world class musicians and wonderful gentlemen. Both made the long trip from their homes in the independent state of Slovakia, though they were both born in the former sovereign state of Czecho-Slovakia in Central Europe, for their 3rd trip together to Billings and performed two special concert recitals they aptly named "Tribute to Czecho-Slovakia."

October 2018 marks what would have been the 100 year anniversary of their birth country so the set included pieces of their own as well as pieces from other prominent Czech and Slovak composers, with Jozef skillfully playing the Cello and Boris showing his range of music talents on the piano and accordion.

While here the two also gave their time to sit with music students at

MSU-B during one of their classes, gave 3 free Master Classes to young local cello students, as of course enjoyed some of the fine dining and beautiful scenery our community has to offer.

If you missed the concerts in November keep an eye out for opportunities to see Jozef perform in 2019, and who knows, maybe we'll be able to get Boris and his accordion back with him.



LIFE CHANGING LESSONS OFFERED

Russ Cherry Offers Several Classes for Fall & Winter

World-Class Speaker and two-time cancer survivor, Russ knows that every day is a good day, that without risk there are no rewards, and that people and companies can do more than merely survive—they can thrive. He knows that failure can be as much of a learning experience as success, and that asking the right question is more important than already knowing the answer. And he knows that he can help those in business—from the man on the factory floor to the CEO of a Fortune 500 Company—to rediscover their own paths and unlock the doors to unqualified success.

He knows it, because he does it every day.

Russ has a series of professional and personal development classes scheduled for this fall.

All Classes held at
Hilton Garden Inn Billings

FREE - Please register for planning purposes at
masterlube.com/miracle



November
15

Are You Fragile or Resilient?
- How to thrive when life gets tough -



November
27

**Building Children's
Self Esteem**



FEAR

How to Identify, Live With, and Work
Through Things That Freak Us Out

December 13